SAULT COLLEGE of Applied Arts and Technology Sault Ste. Marie

COURSE OUTLINE

Technical Communications Reporting

revised June, 1981 by B. VanNest

SAULT COLLEGE

of Applied Arts and Technology

443 Northern Ave., P.O. Box 60 Telephone 949-2050 SAULT STE. MARIE, Ontario P6A 5L3

Technical Communication

Description

This course aims at providing employment-centred training in those written and oral reporting skills typical of a modern industrial organization. Emphasis is given to small group communication, informal written and oral presentations.

Course Number

ENG 210

Duration

15 Weeks

Hours/Week

Credits

3

Prerequisites

ENG 120-3 or the equivalent

Summary of Objectives

Upon completion of this course, a student should be able to:

- 1. Produce short, informal reports which embody customary expository techniques and which are typical of the workplace.
- 2. Produce a formal technical report.
- 3. Write letters and memoranda according to standard form.
- 4. Present an informal oral explanation of a suitable technical matter.

Texts

Pickett and Laster, Technical English, Writing, Reading, and Speaking. 3rd Edition, Harper and Row, 1980.

Special Requirements

Classroom to accommodate 20 - 25 students; overhead projector.

Advanced Credit

Students who have completed a relevantly similar postsecondary course or who have relevant employment-centred experience should consult the Co-ordinator, Language & Communication and Social Science (ext. 204).

Topics

- 1) Instructions
- 2) Process Explaining a Procedure
- 3) Description of a Mechanism
- 4) Definition
- 5) Classification and Partition
- 6) Analysis through Cause Effect
- 7) Analysis through Comparison/Contrast
- 8) The Summary
- 9) Letters and Memoranda: The Letter of Application and Resume
- 10) The Short Report
- 11) The Longer Report
- 12) Oral Communication: Saying it Clearly